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WORK EXPERIENCE

**Standard Chartered GBS**

Bangalore - Nov. 2018 – Till Date

**Role : Risk Controller**

**Assurance Team, Global Banking Operations**

1. Quality Assurance: To make sure the quality assurance of operational risk controls across all processes in the corresponding business area.
2. Competency and Effectiveness: To be fully competent in control measure skills and methodology in conducting sample testing, quality checking, and monitoring; to be effective in identifying control process gaps, timely escalation of identified issues or risks, and any effective actions to mitigate within the accepted timeframe.
3. Ensure 1st Line risk ownership: To assist business heads or managers truly own all risks in their business areas.
4. Independence toward control management: To conduct independent and effective sample testing, monitoring, and investigation on all related processes with control measures in order to provide feedback to the Business head/Unit Head/ and control functions in timely manner.
5. Monitoring and escalation: To be responsible for monitoring all processes in the corresponding area and escalate any issues and risks to the Line Manager / Unit Head.
6. Investigation, logging and monitoring of Ops Risk issues, events including development and implementation of action plans.

* Accurate Updating of Control Sheets
* Ensure staff performance is monitored on a continuous basis and feedback provided at regular intervals.
* Ensure timely escalation to Senior Management of any exception noticed related to work and environment.
* Ensure proper training (OJT) is given to team members whenever required.
* Ensure backup staff is identified and trained
* To adhere to the agreed KCSA / CST plans and approach
* To identify and report all exceptions on non compliance with standard controls
* To identify and report all weaknesses inherent in the standard controls

1. To ensure exceptions arising out of KCSA / CST checks are immediately rectified and preventive action put in place to prevent recurrence.

* To actively participate in BCP/DR and any other UAT.

Compliance with all relevant Group Credit Policies & Procedures related to CIB and CB, Group Money Laundering Prevention Policy and with Group Operational Risk procedures

Bangalore - Jan 2018 – Nov 2018

**Role** : **Team leader**

***Client Onboarding Lifecycle Tool (COLT) & UAT***

* Support Change Management & Operational Readiness workstream in driving operating model and platform implementations across in-scope countries
* Enable successful delivery of the Training & Communications workstream
* Objective is to migrate INVESTOR CLIENT from legacy application to new application to the bank.

**i.** Test (UAT, UVT, S&T and MOT) application in all the environment

**ii.** Finding defect.

**iii.** Raise change request

**iv.** Compare existing process flow with the Test application.

**v.** Finding process gaps from the new application and Aligning in-line with current process.

***User Acceptance Testing***

* Ensure adequate test data for release UAT testing
* Develop and socialize test strategy document including UAT milestones for releases.
* Develop test scripts to a high level of quality (completeness, accuracy and polish)
* Keep ALM and other repositories updated with test execution results and evidence.
* Adhere to UAT execution milestones as agreed with the UAT Lead
* Maintain regular frequency of updates to the UAT lead and other stakeholders.
* Highlight UAT risks and issues to the UAT Lead
* Follow a risk based approach to uncover critical defects as early as possible
* Report all defects uncovered as part of UAT and track status of defects till closure.
* Capture defects effectively having the right level of summary and detail to enable clear triage/prioritization of fixes based on business impact
* Actively participate in triage sessions, providing relevant inputs to ensure effective resolution and enabling progress
* Actively coordinate with all relevant stakeholders to ensure maximum defect closure before go-live
* Ensure UAT defects have the right priority assigned and adequate technology focus on defect closure
* Ensure all defect fixes are promptly retested and status reported

Chennai - Apr 2016 – 2017 Dec

**Role** : **Team leader**

***Client Life cycle Management (CLM)- Trade Static CSDU- Team***

* Allocation of work to the team members
* Onboarding the client by checking KYC
* Handling escalation
* Reviewing the process DOI periodically
* Preparing MIS for the team
* Preparing monthly volume of the team
* Arranging training calls for process migration
* On job training to the team and new Joiners
* Involved in the Standardized workflow module

October 2013 – March 2016

**Role** : **Senior Officer**

***Trade A/c Opening and Maintainace Team***

* Client Data maintained for Global countries Clients in various Transactions processing system.
* Have opened Profile in Magellan Tradeport to facilitate Deal Booking in Trade
* Migration of Africa region to Chennai of Trade profiles
* Have Built various macros to assist in easy and error free processing of transactions and also to source data from systems
* Trained the new-recruits in various products and Systems related to static data maintenance
* Opening trade a/c and customer data maintainace
* Involved in Migration of FX rates for trade
* Help to get Green belt for the team on Audit time.
* Checking of Aduit samples within the team.
* Checking the quality of work on month frequency
* Delivering good training towards the process

August 2008 – Jan 2013

**Role** : **Officer & Senior Officer**

**Retail Banking - Financials**

* Personal, Auto & mortgage loans
* IPU (ITEM PROCESSING UNIT)
* Cards

**Applications Used for Processing:**

* Fenergo
* Tradeport
* SCI
* eCDD+
* Creditmate
* ICDMS
* eRAMS
* RLS
* S2B
* eMort
* COATS
* Ezeepay
* MS-Office
* Cards-400
* eBBS

**Achievements**

* Have been recognized for successfull completeion of palindrome project under responsive category
* Have successfully completed the signature vérification within the compant with an A grade
* Have been recogonized with the blue category certificate for initiation and clearing P.V reports and appericiation from srilanka
* **Smart Worker Award** for being an effective team player by handling the maximum number of instructions for a month

EDUCATION

* **B.Com** from Loyola College (Madras University) - 2005 to 2008
* **Senior Secondary School Exam-** P.C.K.G Higher Secondary, affiliated to Tamil Nadu State Board - 2005

OTHERS INTERESTS

* Volley Ball
* Cricket
* Carrom

Personal Details

Nationality : Indian

Birth Date : 23rd December 1987

Gender : Male

Marital Status : Married